

DAILY RECORD OF FACILITY OPERATION

PAGE NO

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DATE

9/11/01

CHECKED BY

LOCATION
JFKIDENTIFICATION
AEA-6TYPE FACILITY
ROCOPERATING POSITION
ROO

CHIEF

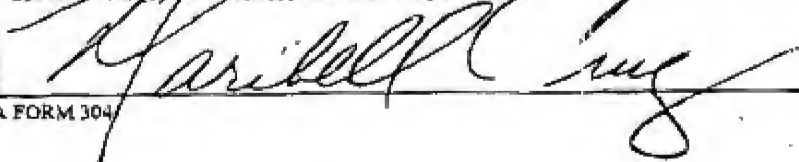
TIME
(GMT)

REMARKS

0400 Camacho on duty.
0835 Checked CRYPTO and AIS traffic.
0955 Garcia on duty
1156 EWR/SN A/C Incid. COA1091/B737 TEBFSDO/Emery
1250 N90/Birch possible hijack on AAL 11/B757 / WTC RANS
1255 A/Feldman declared SECON level C
1327 N90/ airspace closed
1359 EWR/ SFO (b) (2) High on board (cell ph) hijackers were rushing cockpit, NY Spolice/
Rodriguez
1417 IAG/SH bomb threat in facility bldg, will be evacuating AEA-505/Blank
1437 RENOT was issued SECON
1445 WOC/Avery activated (b) (2) High
1520 Somerset, PA/Officer Link (b) (2) High downed a/c UA 93
1521 TACTICAL NET/JFK 3 ARABS refused to leave a/c at gate 2 CASFO notified
1541 Elkins/Sizzoms going into ATCO AEA-505/Blank
1550 AGC FSDO/Pitman UA 93 is down in Somerset Co., PA Inspr: Coshar, Rivera, Hall have been dispatch
(at 1500Z)
1600 WOC/Evans notified of (ref: 1550Z)
1617 AEA-710/Schorot passgs were deplaned, no incident
1541 Elkins/Sizzoms going into ATCO AEA-505/Blank
1550 AGC FSDO/Pitman UA 93 is down in Somerset Co., PA Inspr: Coshar, Rivera, Hall have been dispatch
(at 1500Z)
1600 WOC/Evans notified of (ref: 1550Z)
1632 WOC confirmed to A Feldman declare SECON D
1635 RENOT sent - increased to second level D
1636 ALNOT/WOC all ANM fac. - D level ANM700/Blank
1747 Recvd numerous calls from citizens upstate NY concerning a B747 type a/c
Flying low down thru was toward NYC - not AEA-700/500
1800 Called AAL AMR/CMO/Glober ref: WTC a/c AAL 11/B767, Bos via LAX, 92 pob
& AAL 77/B757, IAD via LAX, 64 pob RANS
1838 FEMA/Finnigan activated ROC, WXX paged TT/SC AEA-6
1911 Elkin AFSS/SS ATO cld (b) (2) High military (b) (2) High back in svc.
2100 ROC placed general ann. On (b) (2) High and voice mail (b) (2) High "Region is closed 9/12/01"
2118 IAG/MP will remain open (b) (2) High 01
2211 Green Castle, PA/Bob Norris (b) (2) High unable to see reg# of G/A, plane dropped something
(item) out of craft east of his house (b) (2) High to item, Ref. To local authorities
2223 Calvert Co.MD/Miller, dispatcher (b) (2) High lady called about why were the planes still flying? Unable
To give reg#.
2225 Paged DCAFSO/Denny, person on duty is D.Nelson, paged DN at 2244Z
2243 Paged DCAFSO SUP/Scarninato said Bill Burgman at the scene, will call back w/update (Pentagon,DC)
2300 Cruz on duty (b) (2) High
2322 PIT Emerg Ops/KA (b) (2) High citizens reporting low flying a/c, no reg# known log only

I CERTIFY that entries above are correct; that all scheduled operations have been accomplished, except as noted, and that all abnormal occurrences and conditions have been recorded.

SIGNATURE(S) OF WATCH SUPERVISOR(S)



UPDATED

EASTERN REGION OPERATIONS CENTER
PRELIMINARY AIRCRAFT ACCIDENT REPORT

1. DATE, TIME, AND LOCATION OF ACCIDENT:

A. DATE (UTC): 09/11/01 B. UTC TIME: 1250Z C. LCL TIME: 0850E

D. LOCATION: WORLD TRADE CENTER, NY, NY

2. WEATHER INFORMATION: METAR 111251Z 31010KT 10SM FEW250 21/14 A3013

3. AIRCRAFT INFORMATION: ID: AAL 11 (N334AA) MAKE AND MODEL: B767

4. DAMAGES:

AIRCRAFT: ☐ NONE ☐ MINOR ☐ SUBSTANTIAL ☒ DESTROYED ☐ UNKNOWNGROUND: ☐ NONE ☒ YES ☐ UNKNOWN

5. INDICATE NUMBER OF INJURIES:

OCCUPANTS: ☐ NONE ☐ MINOR ☐ SERIOUS ☐ 92 FATAL ☐ UNKNOWNGROUND: ☐ NONE ☐ MINOR ☐ SERIOUS ☐ FATAL ☒ UNKNOWN

6. FAA AIR TRAFFIC SERVICES:

LAST DEPARTURE POINT: Boston, MA INTENDED DESTINATION: Los Angeles, CA

FLIGHT PLAN: ☐ NONE ☒ IFR ☐ VFR ☐ UNKNOWNPILOT BRIEFING: ☐ YES-FACILITY: ☐ NO ☒ UNKNOWN

7. DESCRIPTION OF CIRCUMSTANCES SURROUNDING ACCIDENT:

The aircraft enroute from Boston, MA to Los Angeles, CA, was hijacked and crashed into the World Trade Center Building in downtown Manhattan, NY. The aircraft was destroyed and the 92 people on board were fatally injured. It is unknown how many people were injured or killed in the building.

8. REPORTING FACILITY AND PERSON: N90/Birch PHONE NO:

9. PERSON RECEIVING NOTIFICATION: Garcia/ROO/Camacho/ROO DTC (UTC): 09/11/01 1250Z

NOTIFICATION LIST

RANS/WOC	RANS/AEA1	RANS/AEA-3	RANS/AEA-5
RANS/AEA-6	RANS/AEA470	RANS/AEA-600	RANS/AEA-700
RANS/FSDO-NYC	RANS/NTSB	RANS/AEA-230	RANS/AEA-505

THIS IS PRELIMINARY DATA AND SUBJECT TO CHANGE

Communications
FAR EASTERN REGION OPS CENTER
Exception List Qualification and Exception Report

Date and Time of this Printout: September 11, 2001 09:25:04

Page: 1

Scenario ID & Description: 1071 - General Purpose (Duty Rm)

Execution Date & Time: September 11, 2001, 08:24:43

List ID & Description: GP DUTY - GENERAL PURPOSE (DUTY ROOMS), 15 People Required, 11 People Qualified, 4 Open Slots Remain

List of the 11 People Qualified

Count	First Name	Last Name	ID Code	Rank	Team	Fill Time	Type	Number Called	Qual	Verif	ETA
1)	LEESBORG	MC	(b) (2) High	2	00	08:07:51	Other	(b) (2) High			
2)	NY	SECC	(b) (2) High	3	00	08:55:36	Other	(b) (2) High			
3)	OFFICE	AEA-1	(b) (2) High	4	00	08:55:32	Work	(b) (2) High			
4)	OFFICE	AEA-3	(b) (2) High	5	00	08:55:19	Work	(b) (2) High			
5)	OFFICE	AEA-5	(b) (2) High	6	00	08:59:27		(b) (2) High			
6)	CONCOM	STU	(b) (2) High	8	00	08:57:36		(b) (2) High			
7)	OFFICE	AEA-470	(b) (2) High	10	00	08:01:47	Work	(b) (2) High			
8)	OFFICE	AEA-600	(b) (2) High	12	00	07:17:03		(b) (2) High			
9)	OFFICE	AEA-700	(b) (2) High	13	00	08:58:20	Work	(b) (2) High			
10)	OFFICE	PSDO-NYC	(b) (2) High	14	00	08:57:24	Work	(b) (2) High			
11)	CHIEF	WORKST	(b) (2) High	15	00	08:03:00	Work	(b) (2) High			

People Remaining for the 4 Open Slots

Count	Name	ID Code	Rank	Team	Type	Phone Number	Acpt	Last Call	Status	Last Time	Qual	Verif	ETA
1)	W. SOC	(b) (2) High	1	00	None	(b) (2) High							
					Work				5 Completed Successfully	08:23:00			
2)	T. AEA-5	(b) (2) High	7	00	None	(b) (2) High							
					Pages				5 Completed Successfully	08:20:29			
					Work				5 No Answer	09:20:02			
3)	C. AEA-230	(b) (2) High	9	00	Work	(b) (2) High							
					Work				5 No Answer	09:20:05			
					Work				5 Completed Successfully	09:20:30			
					Work				5 No Answer	09:22:10			
4)	C. AEA-505	(b) (2) High	11	00	Pages	(b) (2) High							
									5 Busy Line	09:20:06			